

Emergency Broadband Benefit

What is the EBB Program?

- The EBB program, run by the FCC, offers a monthly discount to offset the cost of broadband internet subscriptions, helping those that are struggling with connectivity get and stay connected.

What does EBB Cover?

- The Emergency Broadband Benefit is a monthly discount of up to \$50 on broadband services for households and increases to \$75/month for households on tribal lands. If the consumer chooses an eligible plan that regularly costs \$50/month or less, the consumer will receive that service for free.
- This program is not limited to standalone internet services. Discounts may also apply to bundled services that include voice, text, and service packages that include devices such as routers, modems, or hotspots. However, eligible bundled services may not include voice service and cable TV.
- Eligible households can also receive a one-time \$100 benefit for devices such as laptops and tablets.

Eligibility?

- Existing outstanding payments to a broadband service provider will not disqualify a household from eligibility under this program.
- A household is considered eligible when it meets one of the following qualifications:
 - Substantial loss since February 29, 2020
 - A household income of less than \$99,000 for single filers or \$198,000 for double filers
 - Applying or receiving unemployment benefits
 - One member of the household received a Federal Pell Grant in the current award year
 - One household member receives free/reduced lunch this year or did in the 2019/2020 school year.
 - If a child does not attend a CEP school, the consumer can submit a letter or document from the school or school district that confirms the member of the household receives free or reduced school lunch/breakfast for the 2019-2020 and/or 2020-2021 school year.
 - Documentation must include: name of the student or consumer; name of the school district or school; confirm the qualifying program (i.e. free or reduced school breakfast/ lunch program); confirm the school year.

- One member of the household qualifies for lifeline or participates in Medicaid, SNAP, SSI, Federal Public Housing Assistance, Veterans and Survivors Pension Benefit.
 - Pandemic EBT Card – Without seeing this card they can't confirm if it can be used as proof. Most SNAP cards traditionally do not include information such as, name and effective dates, and they have not been able to accept cards if they don't include this information.
 - Typically, a benefit letter from the state or government agency includes the name and dates for SNAP, which is the traditionally accepted documentation for SNAP when an automated check is not possible (i.e., state database eligibility check).

Registration Process?

- A Social Security Number is not required.
- The program officially starts on May 12th
- If a household is already a Lifeline participant, they are automatically eligible for EBB. Lifeline participants will still need to apply for the EBB program through the National Lifeline Verifier.
- People who are not currently participating in the Lifeline program must apply for the EBB program through the National Lifeline Verifier.
- Applications can be completed online or via mail (Lifeline Support Center P.O Box 7081 London, KY 40742). Applicants must provide their full name, date of birth, address, and ONE of the following documents: SSN, Tribal Identification Number, Government-Issued ID, Passport, Driver's License, or Taxpayer Identification Number.